



# Mac Assistance

international Support services

## Mac assistance session

Remote hardware and software diagnostic package

**39 USD - 29 GBP**

## Mac configuration session

Configuration package for setting up or creating accounts  
iCloud Mail

Help with the installation and configuration of a printer

Guidance to get your Mac up and running

**49 USD - 39 GBP**

## Password unlock

Mac Assistance utility for password unlocking

**159 USD - 129 GBP**

## System Installation

Complete reinstallation of Mac OS on your computer.

Disk preparation, partition verification,  
and installation of the official license,  
with or without erasure when possible.

**159 USD - 129 GBP**

## Update

The most efficient available update or upgrade

**89 USD - 69 GBP**

## Data recovery Upon Quotation

In-lab or remote recovery of lost data

## Training

**99 USD - 89 GBP**

### General Terms of Sale

Mac Assistance is an international support and training center for Apple products.

This is a private site, separate from the Apple brand.

Mac Assistance provides support on Mac within the limits of remote troubleshooting possibilities and covers software and usage issues.

In case of a hardware problem requiring physical repair, we will advise you on suitable complementary solutions.

\*Recovery is possible in most cases of more than 75% of lost data.

\*Some Technicians are certified by Apple and Apple's Mac technical support

\*Additional sales and services may apply.